# Reference Guide for the QCP<sup>TM</sup> 3035 Phone





10300 CAMPUS POINT DRIVE
SAN DIEGO, CALIFORNIA 92121 U.S.A.
Visit us at www.kyocera-wireless.com
To purchase accessories, visit www.kyocera-wireless.com/store

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4,901,307	5,056,109	5,099,204	5,101,501	5,103,459	5,107,225	5,109,390	5,193,094
5,228,054	5,257,283	5,265,119	5,267,261	5,267,262	5,280,472	5,283,536	5,289,527
5,307,405	5,309,474	5,337,338	5,339,046	5,341,456	5,383,219	5,392,287	5,396,516
D356,560	5,408,697	5,414,728	5,414,796	5,416,797	5,426,392	5,437,055	D361,065
5,442,322	5,442,627	5,452,473	5,461,639	5,469,115	5,469,471	5,471,497	5,475,870
5,479,475	5,483,696	5,485,486	5,487,175	5,490,165	5,497,395	5,499,280	5,504,773
5,506,865	5,509,015	5,509,035	5,511,067	5,511,073	5,513,176	5,515,177	5,517,323
5,519,761	5,528,593	5,530,928	5,533,011	5,535,239	5,539,531	5,544,196	5,544,223
5,546,459	5,548,812	5,559,881	5,559,865	5,561,618	5,564,083	5,566,000	5,566,206
5,566,357	5,568,483	5,574,773	5,574,987	D375,740	5,576,662	5,577,022	5,577,265
D375,937	5,588,043	D376,804	5,589,756	5,590,069	5,590,406	5,590,408	5,592,548
5,594,718	5,596,570	5,600,754	5,602,834	5,602,833	5,603,096	5,604,459	5,604,730
5,608,722	5,614,806	5,617,060	5,621,752	5,621,784	5,621,853	5,625,876	5,627,857
5,629,955	5,629,975	5,638,412	5,640,414	5,642,398	5,644,591	5,644,596	5,646,991
5,652,814	5,654,979	5,655,220	5,657,420	5,659,569	5,663,807	5,666,122	5,673,259
5,675,581	5,675,644	5,680,395	5,687,229	D386,186	5,689,557	5,691,974	5,692,006
5,696,468	5,697,055	5,703,902	5,704,001	5,708,448	5,710,521	5,710,758	5,710,768
5,710,784	5,715,236	5,715,526	5,722,044	5,722,053	5,722,061	5,722,063	5,724,385
5,727,123	5,729,540	5,732,134	5,732,341	5,734,716	5,737,687	5,737,708	5,742,734
D393,856	5,748,104	5,751,725	5,751,761	5,751,901	5,754,533	5,754,542	5,754,733
5,757,767	5,757,858	5,758,266	5,761,204	5,764,687	5,774,496	5,777,990	5,778,024
5,778,338	5,781,543	5,781,856	5,781,867	5,784,406	5,784,532	5,790,589	5,790,632
5,793,338	D397,110	5,799,005	5,799,254	5,802,105	5,805,648	5,805,843	5,812,036
5,812,094	5,812,097	5,812,538	5,812,607	5,812,651	5,812,938	5,818,871	5,822,318
5,825,253	5,828,348	5,828,661	5,835,065	5,835,847	5,839,052	5,841,806	5,842,124
5,844,784	5,844,885	5,844,899	5,844,985	5,848,063	5,848,099	5,850,612	5,852,421
5,854,565	5,854,786	5,857,147	5,859,612	5,859,838	5,859,840	5,861,844	5,862,471
5,862,474	5,864,760	5,864,763	5,867,527	5,867,763	5,870,427	5,870,431	5,870,674
5,872,481	5,872,774	5,872,775	5,872,823	5,877,942	5,878,036	5,870,631	5,881,053
5,881,368	5,884,157	5,884,193	5,884,196	5,892,178	5,892,758	5,892,774	5,892,816
5,892,916	5,893,035	D407,701	5,898,920	5,903,554	5,903,862	D409,561	5,907,167
5,909,434	5,910,752	5,911,128	5,912,882	D410,893	5,914,950	5,915,235	5,917,708
5,917,811	5,917,812	5,917,837	5,920,284	5,920,834	D411,823	5,923,650	5,923,705
5,926,143	5,926,470	5,926,500	5,926,786	5,926,786	5,930,230	5,930,692	
Other natent	e nandina						

Other patents pending.

T9 Text Input is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554, Canadian Pat. 1,331,057 and other patents pending worldwide.

#### **FCC/IC Notice**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired

To comply with FCC radiation exposure requirements, use of this device for body-worn operational configurations is limited to accessories tested and approved by Kyocera Wireless Corp. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 23.5mm separation distance including the antenna and the user's body. Other accessories that have not been tested for body-worn SAR may not comply with FCC radiation exposure limits and should be avoided.

#### THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.¹ Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 1.53 and when worn on the body, as described in this user guide, is 0.74. (Body-worn measurements differ among

<sup>1</sup>In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

http://www.wow-com.com.

**Caution**The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Use only Kyocera Wireless Corp. approved accessories with Kyocera Wireless Corp. phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

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## Chapter 1

# **Battery**

This chapter covers the basic functions of your QCP<sup>TM</sup> 3035 phone.

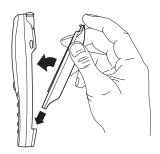
## In this chapter

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Charging the Battery	page 2

Battery 1

## Installing the Battery

Before using your QCP 3035 phone, follow the steps below to install the battery.



- **1.** Align the battery door to the groove on the bottom of the phone. Ensure that the battery slips into the small groove located in the middle of the phone casing.
- **2.** Push the battery in until it clicks closed. The battery should be snug. Check and repeat if battery door is not aligned. **Do not force.**

## **Charging the Battery**

Before using your phone, fully charge the battery. Connect the AC Adapter to the proper jack on the bottom of the phone as shown below, then connect the adapter's plug to a wall outlet.





You must have at least a partial charge in the battery to make or receive calls, regardless of whether or not the AC Adapter is connected to the phone.

The battery icon is animated as the battery is charging. The battery is fully charged when the battery icon looks like [ . You can safely recharge the battery at any time, even if it has a partial charge.



Turn off the phone before charging the battery with the AC Adapter. The battery takes less time to charge if the phone is turned off.

#### **Power Save Mode**

Your phone switches to Power Save Mode after several unsuccessful attempts to locate a signal. When the phone is in Power Save Mode, you cannot make or receive calls, and the following screen appears.



Press any key to exit.

## **Battery guidelines**

- Do not disassemble, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid extreme temperatures, direct sunlight, and high humidity.
- Never dispose of any battery in or near a fire. The battery could explode.

Battery 3

## Chapter 2

# **Getting Started**

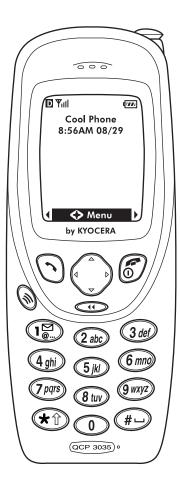
This chapter covers the basic functions of your QCP 3035 phone.

## In this chapter

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■ Getting to Know Your Phone	page 6
Screen Icons	page 7
Menus	page 8
Basic Functions	page 9

## **Getting Started**

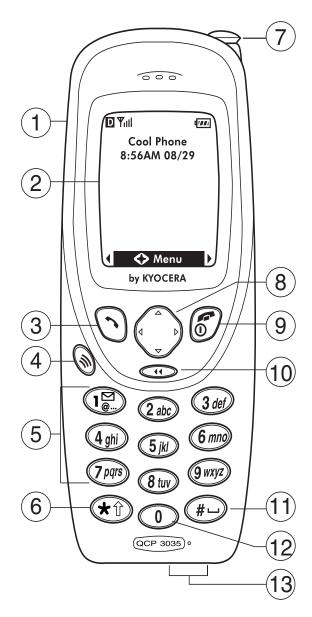
- **1.** Press the **End/Power** key to turn the phone on or off, end a call, or return to the home screen.
- **2.** Press the **Send/Talk** key to start or answer a call.
- **3.** Press the center of the **Navigator** key to select Menu from the home screen, or to select a menu item or option from other screens.



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## **Getting to Know Your Phone**

- 1 Jack for Hands-free headset (headset sold separately).
- (2) Home screen. Press ( ) to select **Menu**.
- **3** Send/Talk key starts or answers a call.
- **4 Speakerphone** activates the speakerphone
- (5) Use the keypad to enter numbers, letters, or symbols. Press and hold ( to call your voicemail number.
- **6 Shift key** changes case in text entry.
- **7** Extend the antenna to make or answer a call. Push in the antenna when the phone is not in use.
- (8) Navigation key adjusts volume when in a call; scrolls up, down, left, or right through lists and menus; and positions the cursor during text entry.
- **9 End/Power key** turns on and turns off the phone, ends a call, or returns to the home screen.
- (10) Clear key erases the last character in text entry, or returns to the previous menu.
- (11) Space key enters a space during text entry.
- **12 0 key** cycles through word choices during text entry using T9<sup>®</sup> Text Input in the English language.
- Jacks for AC Adapter (included) and data cable (sold separately)



## **Screen Icons**

&?!

123

Enter symbols.

Enter numbers.



D The phone is operating in CDMA digital mode.  $\Psi_{\text{II}}$ The phone is receiving a signal. You can make and receive calls. X The phone is not receiving a signal. You cannot make or receive calls. A call is in progress. The alarm clock is set. The phone ringer is silenced. The phone vibrates or lights up instead of ringing. R The phone is outside of its home area. You have a text message, voice mail, or page. Enhanced CDMA voice privacy is on, if available from your service provider. This icon also indicates when you are in a secure web browser session. **(7884)**; The battery is fully charged. The more black bars you see, the greater the charge. Press the ( ) key up. 4 Press the ( ) key down. 0 Press the key. **(1)** Enter text using T9 Text Input rapid text entry (available in English only). Enter text using normal alpha text entry. ahc

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## Menus

To view any of these menus from the home screen, press () in to select **Menu**, then press () right or left to select a menu option.



#### Web Browser



#### **Contacts**

- View All
- Add New
- Find Name
- Speed Dial List
- Voice Dial list
- **Business List**
- Personal List
- Information



## Recent Calls

Recent Calls

## **Settings**

- Silence All
- Keyguard
- Sounds
- Display
- Security
- Call Information
- Network
- Extras
- Messaging
- Accessories

## Tools

- Voice Memos
- Scheduler
- Alarm Clock
- Tip Calculator
- Calculator
- Countdown
- Stopwatch
- **Text Memos**
- Brick Attack



- Voice
- Send New \*
- Send Preformat \*
- Text InBox
- **Net Alerts**
- Text Outbox\*
- Filed
- Erase Msgs
- Msg Settings
- These message options may not be in the menu if MO-SMS is disabled.



#### **Phone Info**

- Phone Number
- Roaming/Service Status (shown only if you are roaming)

## **Using menus**

From the home screen, press ( ) to select <b>Menu</b> , then press ( ) left or right
up or down to see menus. (To change the appearance of your menus, see
"Display" on page 29).

- Press () in to select a menu or menu item.
- Once you have selected a menu, press up or down to scroll through the menu items.
- Press to return to the home screen.
- In this guide, → tells you to select an option from a menu. For example, Menu → Settings means select Menu, then the Settings menu.

## **Basic Functions**

This document describes the QCP 3035 trimode phone by Kyocera, with CDMA digital service at 800 MHz and 1900 MHz, and analog service at 800 MHz.

## Turning on the phone

■ Press and hold about two seconds. The home screen appears when the phone is turned on and is ready to make or receive a call. Additional icons may appear, depending on your service area.

## **Turning off the phone**

Hold down for until "Powering off" appears (about three seconds).

## Finding your phone number

From the home screen, select **Menu**  $\rightarrow$  **Phone Info**. Your phone number appears.

## Making a call

- **1.** Extend the antenna.
- **2.** Enter the phone number.
- **3.** Press ( ).

## Ending a call

Press .

## Answering a call

■ Press 🕥 .

Getting Started 9

## Silencing the ringer or alert



To silence all sounds for quiet environments, see "Silence All" on page 28.

## Muting and unmuting a call

You can turn mute on during a call so that you can hear everything your caller is saying, but they cannot hear you.

■ To turn **Mute** on during a call, press to select **Mute** from the bottom of the screen.



If you do not see **Mute** at the bottom of the screen, press to go back to the home screen. **Mute** appears at the bottom of the home screen.

■ To turn **Mute** off during a call, press to select **UnMute** from the bottom of the screen.

## Adjusting the volume

- To manually adjust the earpiece volume during a call, press up or down.
- To enable SmartSound<sup>TM</sup>, the feature that automatically adjusts the earpiece volume based on the amount of noise around you or the other person's voice volume level:
  - **1.** Place a call from a quiet environment.
  - **2.** During the call, press up or down to set the volume to a comfortable level.

When the call is finished:

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Sounds  $\rightarrow$  Smart Sound.
- **2.** Select one of the following:
  - Enabled—Adjusts the volume automatically. The volume you have just set is used as a baseline. You can manually adjust the volume during a call.
  - **Disabled**—Keeps the volume level the same unless you manually adjust it using .



You can still manually adjust the earpiece volume when SmartSound is on.

## Locking the keypad

- To protect your phone from accidental keypresses when a call is not in progress, press and hold until the message appears: "Keypad guard is active. Press 123 to unlock."
- For more keypad guard options, see "Turning keyguard on" on page 28.

## Unlocking the keypad

 $\blacksquare \quad \text{Press } \stackrel{\square}{\mathbb{Q}_{\mathbb{R}^{-}}} \to \stackrel{\square}{\mathbb{Q}_{abc}} \to \stackrel{\square}{\mathbb{Q}_{def}} \text{ in this order.}$ 

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## Chapter 3

# **Calling**

Your QCP 3035 phone contains many calling features.

## In this chapter

Speed dialing and 1-Touch Dialing	page 13
Working with the Recent Calls list	page 14
Entering pauses in numbers	page 16

## Speed dialing and 1-Touch Dialing

Speed dialing and 1-Touch Dialing allow you to quickly dial stored phone numbers.

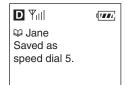
## Speed dialing

To call a number from the home screen using speed dialing, enter the speed dialing location and press  $\bigcirc$ .

#### Setting a speed dialing location

A speed dialing location is the number or numbers that you enter to speed dial a phone number.

- 1. Open a saved contact card. (See "Opening a saved contact card" on page 19).
- **2.** Press () down to select the phone number to assign a speed dialing location
- **3.** Press () in to select the phone number. A list of options appears.
- 4. Select Speed Dialing.
- 5. Select a speed dialing location.
- 6. A message appears: "[Contact] Saved as speed dial [location]."





The speed dialing location "1" is reserved for your voicemail number.

#### Removing a speed dialing location

1	From the home screen	salact Manu -	-Contacts	Speed	Dial Liet
Ι.	From the nome screen	. seiect i <b>vienu –</b>	→Contacts ·	→Speea	Diai List

- **2.** Press ( ) to select the speed dialing location.
- **3.** Press oto select the phone number to remove.
- 4. Select Speed Dialing.
- **5.** Choose a speed dialing location and press right to select **Remove**.
- **6.** Press in.

#### Calling your voicemail number

■ From the home screen after receiving a notification, press and hold your voicemail speed dialing number. ( is the default.)

-or-

Press () in to select **Voice** from the bottom of the screen.

■ To learn how to change the phone number assigned to (), see "Changing your voicemail number" on page 45.

Calling 13

## 1-Touch Dialing

#### **Enabling 1-Touch Dialing**

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Extras  $\rightarrow$  1-Touch Dialing  $\rightarrow$  Enabled.
- **2.** Press ( ) in.

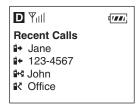
To call a number using 1-Touch Dialing, enter the speed dialing location and hold down the last number for approximately 1-1/2 seconds. For example, if the speed dialing number is 15, press  $(\begin{center} \begin{center} \bend{center} \end{center} \end{center} \end{center} \end{center} \e$ 

## Redialing

■ To redial the last number called, press twice from the home screen.

## **Working with the Recent Calls list**

The Recent Calls list shows the last 30 incoming and outgoing calls. Recent calls are shown with the type of call and the phone number or contact name.



## Types of calls

Call types are indicated by the following icons. Some call types may not be available on all phones. Check with your service provider.



## Viewing the Recent Calls list

**1.** From the home screen, select Menu  $\rightarrow$  Recent Calls.

**2.** Press odown to scroll through the list of calls, and press in to select a call entry.

**3.** Press ight or left to scroll through the options at the bottom of the screen:

- **View Contact**—Allows you to view the entire contact (if one is saved).
- **Save New**—Saves the phone number as a new contact. See "Saving a phone number" on page 18.
- Add to—Allows you to add the phone number to an existing contact card. See "Editing a contact card" on page 19.
- **Number**—Displays the phone number called.
- **4.** Press in to select an option.



If the number has been saved as "secret," you will need to enter your four-digit lock code to view or edit the number.

## **Dialing from the Recent Calls list**

- **1.** From the home screen, select Menu  $\rightarrow$ Recent Calls.
- **2.** Select the call entry in the list and press  $\bigcirc$ .

-or-

Select the call entry in the list and press  $\bigcirc$  to display the call detail. Press  $\bigcirc$  to call the number.

## Working with call types

## Call waiting

When you are on a voice call and another call comes in, you will hear a short beep for the first call. No sound is heard for additional calls.

- Press to put your first caller on hold and answer the call.
- If you ignore the alert, the call will go to voicemail.

## Three-way calling

If this feature is available from your service provider, you may conduct three-way calls.

- **1.** Press \( \cdot\) to put your first caller on hold.
- 2. Dial the second number.
- **3.** Press again to conduct the three-way call.

Calling 15

## Forwarding Calls

If this feature is available from your service provider, you may have all calls made to your phone forwarded to another number, such as work or home.

See your service provider for details.

## **Entering pauses in numbers**

When you save the phone number of an automated service such as voicemail, you may include a pause where you would be required to select an option or enter a password. For example, you could enter a phone number, then a pause, then a voicemail extension or calling card number.

You can include a pause in a phone number. A **timed pause** causes the phone to stop dialing for two seconds before releasing a string of digits. A **hard pause** causes the phone to stop dialing and not release the remaining digits until you press in to select **Release**.

- **1.** Enter the first portion of the phone number. See "Saving a phone number" on page 15.
- **2.** Press right through the list of options at the bottom of the screen.
- **3.** Press in to select a type of pause.
  - A will appear in the phone number for a timed pause.
  - A → will appear in the phone number for a hard pause.
- **4.** Enter the remaining numbers.

## Chapter 4

## **Contacts**

Use your phone's Contacts directory like a set of phone index cards to store information about a person or company. The Contacts directory stores virtual contact cards, each of which can include one name, up to six phone numbers, two street addresses, two URLs, and a note. You can also set up a speed dial number. You can classify each phone number as work, home, mobile, pager, or fax. Phone numbers and cards can be set up as secret, so you can only access them with a security code.



If you have the Connectivity Toolkit Contacts Manager software (sold separately) and data cable, you can download phone book entries from your computer to the Contacts directory on your phone.

Before using the Contacts directory, see "Entering letters, numbers, and symbols" on page 20.

## In this chapter

Working with contact cards

page 18

■ Entering letters, numbers, and symbols

page 20

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## Working with contact cards

## Saving a phone number

- **1.** From the home screen, enter the phone number you want to save.
- **2.** Press ( ) in to **Save New**.



To add to an existing contact, select **Add to...** after you enter the number. Select the contact you want to add to, then proceed to step 4.

3.	Enter a name for the contact. If you need to know how to use the keypad to enter
	letters, see page 20.

4.	Press	$\left( \cdot \right)$	in when	you are	done	entering	letters.
----	-------	------------------------	---------	---------	------	----------	----------

5.	Press	$\bigcirc$	in to <b>Save</b> . A message appears: "Contact Successfully Saved!"
	-or-		

Press	· •	right, then press	$\bigcirc$	in to select <b>Options</b> .
-------	-----	-------------------	------------	-------------------------------

Press ① up or down to select an option from the list:

- **Save**—Save information and return to the home screen.
- Number Type—Select work, home, mobile, pager, or fax.
- Add Voice Dial—Select Yes to activate, or No to cancel. If you select Yes, see "Saving Voice Tags."
- **Speed Dialing**—Select a speed dial location from the list.
- Secret—Select Yes to lock the phone number. If a phone number is locked, you must enter your four-digit lock code to view, edit or call the number. Select No to leave the number unchanged.
- Primary Number—Classify this number as the primary number for the contact.
- **Classify Contact**—Classify the contact as **business** or **personal**.

If finished, press  $\bigcirc$  in to select Save. A message appears: "Contact Successfully Saved!"

-or-

If you want to continue entering information, select another option.

#### Saving a phone number from the Contacts directory

- **1.** From the home screen, select Menu  $\rightarrow$  Contacts  $\rightarrow$  Add New.
- 2. Select Phone Number.
- **3.** Enter the phone number up to as many digits as will fit on the screen.
- 4. Select Next.

	5.	Enter a name for the contact. If you need to know how to use the keypad to enter letters, see page 20.
	6.	Press ( ) to <b>Save</b> .
		Press $\bigcirc$ right, then press $\bigcirc$ to select <b>Options</b> . For a list of options, see page 18.
	7.	If finished, press $\bigcirc$ to select <b>Save</b> . A message appears: "Contact Successfully Saved!"
	8.	If you want to continue entering information, select another option.
Opening a	ı sa	aved contact card
	1.	From the home screen, select <b>Menu→Contacts</b> .
		-or-
		From the home screen, press  right to view all contacts.
	2.	Find the contact you want by selecting either <b>View All</b> or <b>Find Name</b> .
	3.	Press ( ) in to select the contact card you want.
Editing a	cor	ntact card
	1.	From the home screen, select <b>Menu</b> $\rightarrow$ <b>Contacts</b> .
		or-
		From the home screen, press  right to view all contacts.
	2.	Find the contact you want to edit by selecting either <b>View All</b> or <b>Find Name</b> .
	3.	Press ( ) in to select the contact card you want to edit.
	4.	Select <b>Options</b> to edit the entire contact card
		-or-
		Select the specific information (such as the phone number) you want to edit. Enter the new information.
	5.	If finished, press in to select <b>Save</b> .
Erasing in	for	mation from a contact card
	1.	From the home screen, select $Menu \rightarrow Contacts \rightarrow View All$ .
		Or-
	2	From the home screen, press in to select a card.
		_
	ა.	Select <b>Options</b> to edit the entire contact card -or-
		Select the specific information (such as the phone number) you want to erase.
		out as the providing for white to cluster

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	4.	To erase the entire contact card, select <b>Erase Contact</b> .
	5.	A message appears: "Erase the entire contact?" Select <b>No</b> if you only want to erase the number, or <b>Yes</b> if you want to erase the entire contact.
	6.	If finished, press ( ) in to select <b>Exit</b> .
Searching	th	e Contacts directory
	a li	e Contacts directory lists entries alphabetically. To search, you can look through st of all contacts, speed dial entries, or cards of a specific type, or you can enter name you are searching for.
	1.	From the home screen, select <b>Menu→Contacts</b> .
	2.	Press ( ) down to select a search method:
		To look through a list of names, select <b>View All</b> , <b>Speed Dial List</b> , <b>Business List</b> , or <b>Personal List</b> .
		-or-
		To search for a specific name, enter all or part of the name and select <b>Find Name</b> . A list of matching names appears. For a faster search tool, see "Fast Find" in the Extras section.
	3.	Press O down until you find the name you want.
		■ To call the contact, select the number and press .
		■ To display the full contact card, press ( ) .
Calling fro	m	the Contacts directory
	1.	From the home screen, select Menu $\rightarrow$ Contacts $\rightarrow$ View All.
		-or-
		From the home screen, press ( ) right to view all contacts.
	2.	Highlight the contact and press . This will call the contact's primary number. If there are multiple numbers, highlight the contact and scroll right. The icon will change. Press to call the number represented by the icon.
Enterin	g	letters, numbers, and symbols
		u can enter letters, numbers, and symbols in a contact card. The default text entry ode is $a_b c$ .
		To enter spaces between words, press .
	•	To move the cursor, press ight or left.
		To erase characters, press .

## Changing cases

- Press (\*1) twice to capitalize the next letter. A 2 appears.
- Press (\*1) three times to capitalize every letter. A  $\stackrel{\bullet}{\uparrow}$  appears. Press (\*1) again to return to normal text entry mode.
- Press  $(\star \hat{\mathbf{T}})$  four times to capitalize the first letter of each sentence. A ♠ appears. Press ♠n again to return to normal text entry mode.

## Changing text entry modes

- **1.** From the text entry screen, press ( ) in to highlight the options at the bottom of the screen.
- **2.** Press ( ) right to find the current text entry mode (for example, abc or T9), and press ( ) in to select it.
- **3.** A list of text entry modes appears. Press ( ) in to select a text entry mode.

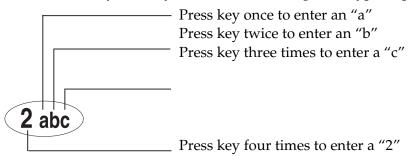


Note: For a faster method of cycling through the text entry modes, press and hold (★♠).



## Using abc normal text entry

abc normal text entry allows you to enter text using one keypress per letter.



- Two seconds after you choose a character or number, the cursor moves one space to the right.
- The first letter, and the first letter after a space or punctuation character, is upper case.

#### abc Normal text entry example

The following steps describe how to enter the name "Jane":

- **1.** To enter a "J", press  $\bigcirc$  once.
- **2.** To enter an "a", press (2 abc) once.
- **3.** To enter an "n", press 6 mno twice.
- **4.** To enter an "e", press (3det) twice.

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## Using prapid text entry

Tegic T9<sup>®</sup> Text Input rapid text entry mode allows you to enter text quickly. For example, to enter the word "how," press keys 4gh  $\rightarrow 6mD$   $\rightarrow 9WY$  in this order. The software suggests words as you type.

- Wait until you have typed the entire word before checking the screen to see if the word shown is correct.
- Press ① to see alternate word choices.
- Once you see the correct word, press ight or to move the cursor and continue entering text.
- For more instructions on how to use Tegic T9 rapid text entry, go to www.tegic.com.



T9 Text Input is only available for the English language on this phone.

## Rapid text entry example

The following steps describe how to enter the name "Jane":



Wait until you have typed the entire word before checking the screen to see if the word shown is correct. In the example below, the word "Jane" will not appear immediately; look at the keypad, not the phone screen, as you enter letters.

- **1.** When you are in the text entry screen, select T9 rapid text entry mode. (See "Changing text entry modes" on page 21).
- 2. Make sure  $^{*}$  appears next to  $^{*}$  at the bottom of the screen. If it does not appear, press  $^{*}$  three times.
- **3.** Press (5)11 once. The letter "k" appears.
- **4.** Press (2 abc) once. The first letter changes to a "1" and the letter "a" appears next to it.
- **5.** Press 6 mo once. The first letter changes to a "j", the second letter remains an "a," and the letter "n" appears next to it.
- **6.** Press (3 def) twice. The letter "e" appears.

**5.** Highlight &?! **Symbols**, then press ( ) to select it.

## Entering &?! symbols

1.	From the text entry screen, press  to highlight the options at the bottom of the screen.
2.	Press ight to the text entry mode you are currently using.
3.	Press in to select the mode.
4.	Press  odown to scroll through the list of modes.

6.	Press () down through the list. Each character is matched to a number key.
	Press the number key corresponding to the symbol you want to use. For
	example, to enter a comma, press (8 tw).

**7.** To exit the list without entering a symbol, press .

## &2! Symbol entry example

The following steps describe how to enter an apostrophe after the name "Jane":

- **1.** After you have entered the name "Jane," press in to highlight the text entry mode you are currently using.
- **2.** Press in again to display a list of text entry modes.
- **3.** Press Odown through the list and select &?! **Symbols.**
- **4.** A list of symbols appears. Press (4) to select the apostrophe.
- **5.** An apostrophe will be inserted after the "e" in "Jane." To continue entering text, follow the steps in "Normal text entry example" on page 21.



After entering a symbol, the phone automatically returns to the text entry mode you were previously using.

## Entering 123 numbers

The number setting allows you to enter numbers using the number keys.

- Press the key once for each number.
- To enter numbers in abc mode, see page 21.

#### 1<sub>2</sub>3 Number entry example

The following steps describe how to enter the numbers "567":

- **1.** From the text entry screen, press in to highlight the current text entry mode.
- **2.** Press ( ) in again to display a list of text entry modes.
- **3.** Press Odwn through the list and select 123 Numbers Only.
- **4.** Press  $(5jk) \rightarrow (6mn0) \rightarrow (7pqrs)$  in this order.

## Changing language and entering special characters

Your phone may support English, French, Spanish or Portuguese languages. If you select English, enter the letters printed on the keys. If you select another language, you can also enter letters with other marks. The special characters corresponding to each key are shown here:

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#### **French**

- (2abc) AÀÂBCÇ2
- (3 def) DEËÈÉÊF3
- (4ghi) GHIÏÎ4
- 6 mno MNOԌ6
- 8 tuy TUÜÚV8

## **Spanish**

- (2 abc) AÁBC2
- (3 def) DEÉF3
- (4ghi) GHIÍ4
- 6 mno MNÑOÓ6
- **®tuy** TUÜÚV8

## **Portuguese**

- (2 abc) AÀÁÂBCÇ2
- (3 def) DEÈÉÊF3
- (4ghi) GHIÍ4
- 6 mno M N O Ò Ó Ô Õ 6
- 8 tuv TUÜÚV8

## Selecting a language

- **1.** From the home screen, select Menu  $\rightarrow$ Settings  $\rightarrow$  Display  $\rightarrow$  Language.
- **2.** Select the language from the list and press () in.
- **3.** Press the appropriate keys to enter special characters.

## Chapter 5

# **Settings**

Changing the settings on your phone allows you to customize features such as the type of ringer you hear, the volume of the key beeps and ringer, and your phone's display.

## In this chapter

■ Silence All	page 28
<ul><li>Keyguard</li></ul>	page 28
■ Sounds	page 28
<ul><li>Display</li></ul>	page 29
■ Security	page 30
<ul><li>Call Information</li></ul>	page 31
■ Network	page 31
■ Extras	page 33
<ul><li>Messaging</li></ul>	page 36
<ul><li>Accessories</li></ul>	page 36

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The Settings menu includes the following options.

#### Silence All

- No, normal
- Yes, vibe only
- Yes, lights only
- Information

#### Keyguard

- Guard Now
- 30s auto-guard
- 1 min auto-guard
- 5 min auto-guard
- Auto-guard off
- Information

#### **Sounds**

- Call Ring/Vibe
- Ringer Volume
- Ringer Type
- Roam Ringer
- Key Beep Volume
- **■** Earpiece Volume
- Key Beep Length
- Missed Call Alert
- Smart Sound (for more information, see page 10.)
- Business Call Ring
- Personal Call Ring
- **■** Minute Alert
- Voice Answer

#### **Display**

- Backlighting
- My Banner
- Hot Keys
- Main Menu View
- Auto-Hyphenation
- Language
- Time/Date Format
- Contrast Display

Security (you must enter your four-digit lock code to access these menus)

- **■** Lock Phone Use
- Limit Calls Out
- Change Lock Code
- **■** Erase All Contacts
- **■** Erase Recent Calls
- Phone Reset

#### **Call Information**

- Recent Calls Timer
- All Calls Timer
- **■** Browser Timer

#### **Network**

- Digital or Analog
- Roam Option
- Roam/Srvc Alert
- **■** Privacy Alert
- Data/Fax Calls In

#### **Extras**

- Fast Find
- 1-Touch Dialing
- **■** Voice Training
- **■** Browser Prompt

#### Messaging

- Voicemail Number
- Auto-Erase Text
- Voicemail Alert
- Page Alert
- Message Alert
- Net Alert

#### **Accessories**

- **■** Power Backlighting
- Auto-Answer
- Voice Wake-up

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## Silence All

You can silence all phone sounds, including the ringer and all alerts, while leaving the phone on. You can replace the sounds by setting the phone to vibrate or light up and flash.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Silence All.
- **2.** Highlight and select one of the options. (**Normal** turns on the ringer.) indicates the phone is in **Silence All** mode.
- **3.** Press ( ) to save your selection.

## Keyguard

The keyguard locks your keypad to protect your phone against accidental keypresses and accidental calls when the phone is turned on and a call is not in progress. Keyguard does not prevent you from answering or silencing an incoming call.

## **Turning keyguard on**

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$ Keyguard.
- **2.** Highlight one of the locking options and press ( ) in to save:
  - Guard Now—Locks the keypad immediately.
  - **30s auto-guard**—Locks the keypad if no keys are pressed for 30 seconds.
  - 1 min auto-guard—Locks the keypad if no key is pressed for one minute.
  - 5 min auto-guard—Locks the keypad if no key is pressed for five minutes.
  - Auto-guard off—Unlocks the keypad and returns it to normal.



To turn keyguard on quickly from the home screen, press and hold for several seconds.

## **Turning keyguard off**

**1.** Press  $(1^{\bowtie}) \rightarrow (2 \text{ abc}) \rightarrow (3 \text{ def})$  in this order.

## **Sounds**

You may change the alert sounds your phone makes.

■ Select **Menu** → **Settings** → **Sounds**, then the setting you want. For a list of options, see page 26. For information about automatic volume adjustment, see "Adjusting the volume" on page 10.

## **Display**

Yo	n may change the appearance of your phone's screen.
1.	Select Menu $\rightarrow$ Settings $\rightarrow$ Display.
2.	Press ① down to scroll through the list of options, and press ① in to select an option:
	■ <b>Backlighting</b> —Allows you to set the amount of time in which the backlighting will be active after a keypress. Select from the following options:
	■ <b>Disabled</b> —Phone does not light up.
	■ 10 seconds—Phone lights up for 10 seconds after a call.
	■ 30 seconds—Phone lights up for 30 seconds after a call.
	■ <b>10 sec. &amp; in call</b> —Phone lights up for 10 seconds after a call, and lights up during a call.
	■ <b>30 sec. &amp; in call</b> —Phone lights up for 30 seconds after a call, and lights up during a call.
	■ My Banner—Allows you to customize what is displayed on the home
	screen. Press () in to select <b>Edit</b> from the options at the bottom of the
	screen to change what is currently displayed. If you need to know how to use the keypad to enter letters, see page 20.
	■ <b>Hot Keys</b> —Allow you to add a feature to the top level menu. Once a feature is chosen as a Hot Key, you may access it directly from the home screen after you select <b>Menu</b> . Select <b>Menu</b> → <b>Settings</b> → <b>Display</b> → <b>Hot Keys</b> . Select
	the features you want and press 🔘 in. A check appears in the box of any
	feature you chose. When finished, select <b>Done</b> and press ( ) in.
	■ <b>Main Menu View</b> —Allows you to change the appearance of the menus you see when you select <b>Menu</b> from the home screen. Select from the following options:
	<ul> <li>Small Icons—Menu icons are displayed as small icons. More items can fit on the screen.</li> </ul>
	■ Large Icons—Menu icons are displayed as large icons. Press ○ left or right to scroll to other menus. One item can fit on the screen.
	■ <b>List Menus</b> —Menu icons are displayed in a list. Press ○ up or down to scroll through the list.
	■ <b>Auto-Hyphenation</b> —The phone automatically enters hyphens when you

■ **Contrast Display**—Allows you to adjust the brightness of the screen. The level of brightness ranges from **Lowest** to **Highest**. Press () in to select an option.

**Language**—Allows you to choose the language displayed on your phone.

Time/Date Format—Allows you to choose how the time and date is

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enter a phone number.

displayed on the home screen.

## Security

You must enter your four-digit lock code (typically 0000 or the last 4 digits of your phone number) to set any of the options on the Security menu.

## Locking and unlocking the phone

You can lock your phone to prevent unauthorized access to it. When you lock your phone, you can only call a number set up as an emergency number, a service provider number, or a priority number. You can still receive incoming calls.

#### Locking the phone

- **1.** Select Menu  $\rightarrow$  Settings  $\rightarrow$  Security  $\rightarrow$  Lock Phone Use.
- **2.** Select an option:
  - **Never**—Do not lock the phone.
  - **On power up**—Lock the phone every time you turn it on.
  - **Now**—Lock the phone immediately.
- **3.** Press ( ) in.

#### Unlocking the phone

Select Unlock and enter your four-digit lock code (usually 0000 or the last four digits of your phone number).

## Limiting calls out

- Select Menu $\rightarrow$ Settings  $\rightarrow$  Security  $\rightarrow$  Limit Calls Out. Select an option:
  - No—Calls are unlimited.
  - Yes, to Contacts—Allows calls to contacts only.

## Changing your lock code

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Security  $\rightarrow$  Change Lock Code.
- **2.** A message appears: "Change Lock Code?"
  - Select **Yes** and enter a new code, then press in. Enter your new lock code again to verify it.

-or-

■ Select **Exit** to leave your lock code unchanged.

## **Erasing all contacts**

- Select Menu  $\rightarrow$  Settings  $\rightarrow$  Security  $\rightarrow$  Erase All Contacts. Select an option:
  - No—Contacts are unchanged.
  - Yes—Erases all contacts. A message appears: "Erase ALL contacts?" Select No to cancel or Yes to erase all contacts.

### **Erasing recent calls**

- Select Menu  $\rightarrow$  Settings  $\rightarrow$  Security  $\rightarrow$  Erase Recent Call. Select an option:
  - No—Leaves the Recent Calls list unchanged.
  - **Yes**—Erases all recent calls. A message appears: "Erase ALL recent calls list entries?" Select **No** to cancel or **Yes** to erase all recent calls.

### Resetting the phone

- Select Menu  $\rightarrow$  Settings  $\rightarrow$  Security  $\rightarrow$  Phone Reset. Select an option:
  - No—Cancels and returns you to the **Security** menu.
  - **Yes**—Resets the phone. A message appears: "Reset ALL phone settings?" Select **No** to cancel or **Yes** to reset the phone.



Your four-digit lock code, Recent Calls timer, Contacts directory, Text InBox and Text OutBox contents, and service programming are **not** reset when you reset your phone.

## **Call Information**

This setting allows you to view call timer information.

#### **Recent Calls Timer**

This timer displays the total number and duration of recent calls you have made and received. Press () in to select **Reset**. This resets the timer to zero.

#### **All Calls Timer**

This timer displays the total number and duration of all calls you have made and received. You cannot reset this timer.

#### **Browser Timer**

This timer displays the total duration of data calls you have made. Press **Reset** to reset the timer to zero.

## **Network**

Use this setting to view or change options such as roaming and privacy alerts. Some settings may not be available on all phones.

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### Digital or analog mode

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Network  $\rightarrow$  Digital or Analog.
- **2.** Press in to select an option:
  - Automatic—Automatically switches the phone between digital and analog.
  - Analog only—Sets the phone to work in analog mode only.
  - Analog call—Forces a call into analog mode for the duration of the next call.
  - **Digital only**—Sets the phone to work in digital mode only.

### **Roam Option**

This setting determines which signals your phone will accept.

- **1.** Select Menu  $\rightarrow$  Settings  $\rightarrow$  Network  $\rightarrow$  Roam Option.
- **2.** Press ( ) in to select an option:
  - **Automatic** (recommended setting)—Accepts any system the phone service provides.
  - No Roaming—Prevents you from making or receiving calls outside of your home service area.

#### **Roam/Service Alert**

Use this setting to have the phone alert you when you roam outside of your home service area.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Network  $\rightarrow$  Roam/Srvc Alert.
- **2.** Press in to select an option:
  - **Disabled**—You are not alerted if you roam outside your home service area.
  - When no service—Alerts you when service is lost. When service is re-acquired, you will be alerted again.
  - On roam change—Alerts you when roaming service is acquired. When home area service is acquired again, you will be alerted again.
  - **On any change**—Alerts you if there is a change in roaming service or if the phone loses service.

## **Privacy Alert**

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Network  $\rightarrow$  Privacy Alert.
- **2.** Press in to select an option:
  - **Enabled**—Plays an audible alert whenever enhanced privacy is lost or regained and a call is in progress.
  - **Disabled**—No alerts are used.



An alert message always shows on the screen, regardless of these settings.

#### Data/Fax Calls In

These settings tell the phone how to handle voice and data calls.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Network  $\rightarrow$  Data/Fax Calls In.
- **2.** Press ( ) in to select an option:
  - Voice Only—Allows only voice calls.
  - **Fax, next call**—Sets the phone to fax mode for the next incoming call or the next ten minutes.
  - **Data, next call**—Sets the phone to data mode for the next incoming call or the next ten minutes.
  - **Fax, until off**—Forces the phone into fax mode until the phone is turned off.
  - Data, until off—Forces the phone into data mode until the phone is turned off.

### **Extras**

These settings allow you to program various options.

#### **Fast Find**

Fast Find allows you to quickly find a number from the home screen. Once enabled, the phone will automatically list any entries in your Contacts directory containing the numbers you enter.

You may turn Fast Find off and on from this setting.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Extras  $\rightarrow$  Fast Find.
- **2.** Press in to select an option:
  - **Disabled**—Fast Find is turned off.
  - Enabled—Fast Find is turned on.

### 1-Touch Dialing

You may turn 1-Touch Dialing off and on from this setting.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Extras  $\rightarrow$  1-Touch Dialing.
- **2.** Press in to select an option:
  - **Disabled**—1-Touch Dialing is turned off.
  - Enabled—1-Touch Dialing is turned on. To use 1-Touch Dialing to make a call, see "1-Touch Dialing" on page 14.

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### **Voice Training**

During Voice Training, you speak a series of commands and the VR "learns" your voice.

Perform Voice Training in a quiet environment, and speak naturally into the microphone.

If the voice commands you repeat during training do not match, VR will ask you to repeat the command. Do not speak a command until the prompt is complete. If you speak too soon, you will hear three tones.

- 1. Select Menu $\rightarrow$ Settings $\rightarrow$ Extras  $\rightarrow$ Voice Training.
- **2.** Select the training option you wish to use, and press ( ) in to select it.
- **3.** The VR asks you to say a command.
- **4.** Say the command you hear clearly into the microphone and listen for "Again." Say the command again until you hear "Training completed."
- **5.** Press when finished to return to the home screen.

To end Voice Training at any time, press or or . The VR recognizes the "Yes" and "No" commands without training. If you are having difficulty using these commands, training the VR will improve performance. If you do not train the VR feature, the "Yes" and "No" commands can be activated by anyone.

You may train the "Wake Up" command, but this feature may only be used with an accessory, such as a headset, hands-free car kit, or portable hands-free car kit.

#### To activate VR

Once VR training is complete, you can activate the system in one of two ways:

- From the home screen, press  $\bigcirc$ .
- If you are using your phone with a headset, hands-free car kit or portable hands-free car kit, say "Wake Up" and listen for a tone. Say "Wake Up" again until you hear two tones.

#### To make a call

- **1.** From the home screen, press (\(\gamma\)
- **2.** The VR responds "Say a name".
- **3.** Say the name of the person you wish to call.
- **4.** The VR responds "Calling [Name]". Remain silent to make the call, or say "No" to cancel the call.

If there are multiple matches to the name that you requested, the VR will ask you to verify which name you want to call. Reply "Yes" or "No" until you hear the desired name.

#### To end a call

To end a call, press . You cannot use voice recognition to end a call.

#### To receive a call

You may use VR to receive incoming calls. This feature may only be used with an accessory, such as a headset, hands-free car kit, or portable hands-free car kit. In order to use this feature, make sure that the ringer is turned on.

- 1. Select Menu→Settings→Sounds →Call Ring/Vibe.
- **2.** Highlight **Ring only** then press ( ) in.

Once this feature is activated, the VR alerts you in two ways:

"Incoming call, answer?"

-or-

"Incoming roam call, answer?"

#### To answer a call

Say "Yes" or press any key except 6.

#### To ignore a call

You may ignore an incoming call in two ways:

- Say "No" or press . The voice alert is silenced.
- -or-

Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

### **Browser Prompt**

You may receive a prompt whenever you attempt to start or exit the browser.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Extras  $\rightarrow$  Browser Prompt.
- **2.** Press ( ) in to select an option:
  - **At Start**—You are prompted when you start the browser.
  - At End—You are prompted when you exit the browser.
  - Both—You are prompted when you start the browser and when you exit the browser.
  - **No Prompts**—You do not receive any prompts.

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# Messaging

The Messaging setting allows you to send, receive, and store messages. You may create your own or use preformatted messages.

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Messaging
- **2.** Press ( ) in to select an option:
  - Voicemail Number
  - Auto-Erase Alert
  - · Voicemail Alert
  - Page Alert
  - Message Alert
  - Net Alert

For detailed information on how to send, retrieve, and store messages, see the Messages chapter, beginning on page 38.

### **Accessories**

Your phone comes with several features for additional convenience.

### **Power Backlighting**

This allows backlighting to always remain on when external power, such as an AC Adapter, is used with the phone.



The phone will not charge as quickly and a full charge may not be achieved if Power Backlighting is set to **Always On.** For optimal performance while charging the phone, set Power Backlighting to **Normal.** 

- 1. Select Menu  $\rightarrow$  Settings  $\rightarrow$  Accessories  $\rightarrow$  Power Backlighting.
- **2.** Select **Normal** to keep the default setting, or **Always on** to keep backlighting on when external power is used with the phone.

#### **Auto-Answer**

If your phone is attached to a portable Hands-free Car Kit (sold separately), you may set it to answer an incoming call after 5 seconds.

■ Select Menu  $\rightarrow$  Settings  $\rightarrow$  Accessories  $\rightarrow$  Auto-Answer  $\rightarrow$  After 5 seconds.

### Voice Wake-up

If your phone is trained for Voice Recognition, you can plug an external power source into the phone (for example, a Desktop Charger or Hands-free Car Kit), and you are able to wake up the phone with the voice command of "Wake Up."

#### Headset

Page 29, Headset Ringing, of your user's guide is incorrect. The following information corrects this error.

If the headset is plugged into the phone, you will hear incoming calls ring only through the earpiece on your headset.

You can set your phone to alert you to incoming calls by vibrating before ringing through the earpiece.

- **1.** Plug the headset into the phone.
- **2.** Select Menu  $\rightarrow$  Settings  $\rightarrow$  Sounds  $\rightarrow$  Call Ring/Vibe.
- 3. Select Vibrate then ring.

When an incoming call is received, the phone will now vibrate and then ring through the headset earpiece.

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## Chapter 6

# **Messages**

The Messages menu options allow you to send, receive, store, and erase messages, select options for delivering messages, and select from a variety of alert types.

# In this chapter

<ul> <li>General information about messages</li> </ul>	page 39
Retrieving messages	page 39
<ul><li>Sending messages</li></ul>	page 41
Message delivery options	page 43
■ Erasing messages	page 43
<ul> <li>Changing your voicemail number</li> </ul>	page 45
■ Alerts	page 45
<ul> <li>Troubleshooting Messages</li> </ul>	page 46

# General information about messages



Not all phones support sending messages. If your phone does not, these menu items are not present.

- New, unread messages are stored in your Text InBox and are bold.
- Once you have read a message, you can save it to your **Filed** folder, erase it, or leave it in your **Text InBox**.
- Once you have sent or scheduled a message, it is stored in your **Text OutBox**.

# **Retrieving messages**

### **Checking voicemail**

When a text message, page, or voicemail is received, appears on your phone screen. flashes if the message, page, or voicemail is marked "Urgent." If a message is received while you are in a call, a screen displays the number and type of new message. When you are finished with your call, you can retrieve messages in any of the following ways:

- From the home screen, press in to select the type of message (**Voice** or **Text**) from the bottom of the screen.
  - **Voice**—Calls your voicemail number.
  - **Text**—Opens your **Text InBox**. You can view the text message as well as a callback number, if available.



-or-

From the home screen:

■ Press and hold ( to call your voicemail number.



A voicemail number may have been pre-programmed into your phone for your convenience by your service provider. Check with your service provider.

-or-

 $\blacksquare \quad \text{Press } \stackrel{\square}{\underset{@...}{\square}} \to \stackrel{\square}{\searrow} .$ 

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-or-

- **1.** Select Menu  $\rightarrow$  Messages  $\rightarrow$  Voicemail.
- **2.** Press ( ).

### Checking text messages

- **1.** From the home screen, select Menu  $\rightarrow$  Messages  $\rightarrow$  Text InBox.
- **2.** Press ( ) up or down to scroll through the list of messages.
- **3.** Press in to read a message. indicates an "Urgent" message.
- **4.** From the home screen, press ① . Unread messages are **bold**.



- **5.** Press ① up or down to scroll through the list of messages.



- **7.** After reading the message, select an option from the bottom of the screen:
  - **Reply**—If the sender's address is available, you can reply to them.
  - Erase—See "Erasing messages" on page 43.
  - **Save**—Saves the message to your **Filed** folder.
  - **Sender**—If the sender's information is available, you can select this option to save it to the Contacts directory.
  - **Forward**—If the sender's address is available, you can forward a message to them.
  - **Done**—Returns you to the **Text InBox**.



Reply and Forward may not be available on all phones. Check with your service provider.

- **8.** Press to see the message links, which can include a callback number, an email address, or a URL.
- **9.** If the callback number has been sent with the message, press again to call the number.

# **Sending messages**



Not all phone models/wireless carriers support sending messages. If your phone/carrier does not, these menu items may not be present.

- To learn how to enter text, see "Entering letters, numbers, and symbols" on page 20.
- Scheduled, pending, and sent messages are stored in your Text OutBox.
- If you are sending a message to more than one person, enter a space or a comma between each phone number or email address.
- If you are sending a message to more than one contact, the phone automatically inserts a comma between each contact name. The messages are sent one at a time, once to each addressee.



Usage charges may apply to each message; check with your service provider.

### Sending a new message

- **1.** From the home screen, select Menu  $\rightarrow$  Messages  $\rightarrow$  Send New.
- **2.** Enter the phone number or email address of the person to whom you are sending the message, or select **Contact** to see a list of contacts.
- **3.** Press in to select **Next**.
- **4.** Enter your message and press ( ) in to select **Next**.
- **5.** Press up or down through the list of options. Press in to select an option:
  - **Send Message**—Sends the message immediately and saves it in your **Text OutBox**.
  - Callback Number—Allows you to add a callback number at the end of the message. See "Adding a callback number to a message" on page 43.
  - **Delivery Receipt**—Sends you a confirmation message when the recipient has received your message.

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- **Priority**—Allows you to mark the message **Normal** or **Urgent**.
- **Send Later**—Allows you to schedule delivery of the message. See "Sending a message at a scheduled time" on page 43.
- **Save Message**—Saves the message in your **Filed** folder.
- **Exit**—Exits without saving.



If you have selected an option such as **Callback Number** or **Priority**, you are returned to the Options screen. Select another option such as **Send Message** to send the message.

### Sending a preformatted message

- **1.** From the home screen, select Menu  $\rightarrow$  Messages  $\rightarrow$  Send Preformat.
- 2. Select from a list of preformatted messages, such as Call me, I'm delayed, or I'll be there in 15m.
- sending the message, or select Contact to choose a contact name.
  4. Press to select Next.
  5. Press to select Next again, or select an option.
  6. Press up or down through the list of options. Press in to select an option (see page 41 for options).

**3.** Enter the phone number or email address of the person to whom you are

### Sending a saved message

1.	From the home screen, select $Menu \rightarrow Messages \rightarrow Filed$ .
2.	Press ① up or down through the list of messages. Press ① in to select a message.
3.	Select an option from the bottom of the screen to send. The options you may select from vary depending on the type of message saved, that is, incoming or outgoing.
4.	Enter the phone number or email address of the person to whom you are sending the message, or select <b>Contact</b> to choose a contact name.
5.	Press in to select <b>Next</b> .
6.	Press in to select <b>Next</b> again, or select an option from the bottom of the screen.
7.	To send your message, press 🔘 in to select <b>Send Message</b> .
	-or-
	Press ① up or down through the list of options. Press ① in to select an option (see page 41 for options).

# Message delivery options

### Adding a callback number to a message

After creating a message and selecting the Callback Number option, follow these steps:

To send your own phone number, press to select Yes from the options at the bottom of the screen.

To enter a specific phone number, press , then press right to select Other from the options at the bottom of the screen.

Enter the phone number.

Press to select Done. To change the text entry mode, see "Changing text entry modes" on page 21.

To have no callback number sent, press right, then press to select No from the options at the bottom of the screen.



### Sending a message at a scheduled time

After creating a new or preformatted message (see page 41), you can choose when to send it. Once you have selected the **Send Later** option, complete this step:

Select from a list of options for when to send the message (30 minutes, 1 hour, 2 hours, 12 hours, 1 day, 2 days, or 3 days). The message is scheduled for delivery and stored in your Text OutBox.



To erase or cancel a scheduled message, see "Erasing a scheduled message" on page 44.

# **Erasing messages**

- **1.** From the home screen, select Menu  $\rightarrow$  Messages  $\rightarrow$  Erase Msgs.
- **2.** Press in to scroll through the options in the list. Press in to select an option:

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- **No**—Cancels and returns you to the **Messages** screen.
- Entire InBox—Erases *all* messages stored in your Text InBox.
- Old InBox erases *read* messages stored in your Text InBox.
- Entire OutBox erases *all* messages stored in your Text OutBox.
- **3.** A message appears: "Erase ALL?" Select **Yes** to erase messages or **No** to cancel.

### **Erasing messages automatically**

This setting tells your phone to automatically erase some text messages when it is low on memory, in order to accept new text messages. (This setting does not affect voicemail notifications.)

- **1.** From the home screen, select  $Menu \rightarrow Settings \rightarrow Messaging \rightarrow Auto-Erase Text.$
- **2.** Press ( ) to select an option:
  - **Disabled**—Messages are not automatically erased.
  - Old InBox—Old, read messages are automatically erased.

### Erasing messages one at a time

1.	From the home screen, select $Menu \rightarrow Messages$ .
2.	Press ( ) down to scroll through the list.
3.	Press to select the type of message you want to erase ( <b>Voicemail</b> , <b>Text InBox</b> , or <b>Filed</b> ).
4.	Press 🔘 to select the message you want to erase.
5.	Select <b>Erase</b> from the options at the bottom of the screen to erase the message. A

**6.** Select **Yes** to erase the message, or **No** to cancel.

message appears: "Erase this message?"

### Erasing a scheduled message

SCI	neduled message
	u cannot erase messages already sent. Only messages stored in your <b>Text InBox</b> th a $\mathbf{x}$ or $\mathbf{x}$ can be erased and delivery cancelled.
1.	Select Menu $\rightarrow$ Messages $\rightarrow$ Text OutBox.
2.	Press ① up or down through the list of messages. Press ① in to select a message. Messages are indicated by the following screen icons:

- The message is pending and will be sent when possible. You can cancel delivery of the message.
- The message is scheduled to be sent at a scheduled time. The message cannot be cancelled.

- X The message has not been delivered due to rejection by the network or lack of service.
- ☑ The scheduled message has been sent to the base station and will be delivered as scheduled. The message cannot be cancelled.
- The message has been received by the recipient you have specified.
- ☐ The message has never been sent, or has not been sent since it was last edited. You can cancel delivery of the message.
- **3.** Select **Erase** from the options at the bottom of the screen to erase the message. A message appears: "Erase this message?"
- **4.** Select **Yes** to erase the message, or **No** to cancel.



You can erase a message from your Text OutBox, shown by C, so that it is no longer stored on your phone, but you cannot cancel delivery of the message.

# Changing your voicemail number

You can change the phone number assigned to speed dial location "1" by doing the following:

- 1. Select Menu  $\rightarrow$  Messages  $\rightarrow$  Msg Settings  $\rightarrow$  Voicemail Number.
- **2.** Select **Edit** to change the number that is currently assigned to speed dial location "1."
- **3.** Enter the new number, then select an option:
  - **Save**—Saves the new number.
  - **Time Pause**—Allows you to enter a time pause in the number. See "Entering pauses in numbers" on page 16.
  - **Hard Pause**—Allows you to enter a hard pause in the number. See "Entering pauses in numbers" on page 16.

## **Alerts**

You can choose how you want to receive alerts for voicemail, pages, text messages, and the Web Browser.

 Select Menu → Settings → Messaging, then the type of alert (Voicemail Alert, Page Alert, Message Alert, or Internet Alert).

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- **2.** Press ( ) in to select an option:
  - **Disabled**—You are not alerted when a message is received.
  - **Vibrate once**—The phone vibrates once when a new message is received.
  - **Vibe & remind**—The phone vibrates once when a new message is received, and a reminder vibrates every five minutes until the message is acknowledged by pressing or , or selecting **Ignore** from the bottom of the screen.



If a message is received while you are on a call, the phone does not vibrate to remind you.

- **Low beep once**—The phone beeps once at a low volume when a message is received.
- **Low beeps**—The phone beeps every five minutes at a low volume until the message is acknowledged by pressing or for , or selecting **Ignore** from the bottom of the screen.
- **Loud beep once**—The phone beeps once at a high volume when a message is received.
- **Loud beeps**—The phone beeps at a high volume every five minutes until the message is acknowledged by pressing or or or selecting **Ignore** from the bottom of the screen.

# **Troubleshooting Messages**

### Memory

If your phone is low on memory or out of memory, you may not be able to receive new messages.

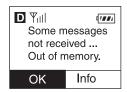
#### Low memory

When memory is more than 75% full, a message appears: "WARNING! Memory is nearly full!"

- Press to clear the message.
- Erase contacts or text messages to free up more memory. See "Erasing information from a contact card" on page 19.

#### **Out of memory**

When memory is completely full, your phone displays a screen such as the following:



■ Erase contacts or text messages to free up more memory. See "Erasing information from a contact card" on page 19. To have previously read messages automatically erased when memory is low, see "Erasing messages automatically" on page 44.

### If you cannot send messages

A message delivery attempt may fail if there is no service or the message is rejected by the network. If a message cannot be delivered, an alert appears. To clear the alert:

- $\blacksquare$  Press  $\bigcirc$  .

If the message delivery has failed temporarily, your phone will try to send the message again later.

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# Chapter 7

# **Tools**

The Tools menu contains a variety of helpful items.

# In this chapter

<ul><li>Alarm Clock</li></ul>	page 49
■ Tip Calculator	page 49
■ Calculator	page 49
Countdown Timer	page 50
■ Stopwatch	page 50
■ Brick Attack	page 50

### Alarm Clock

Use the Alarm Clock to set an alert for a specific time. The alert occurs only if the phone is on.

- 1. Select Menu  $\rightarrow$  Tools  $\rightarrow$  Alarm Clock  $\rightarrow$  Set.
  - Press up or down to select an hour and minutes.
  - Press left or right to switch between hours, minutes, and a.m./p.m.
- **2.** Press () in to save.
- **3.** When the alarm rings, select **Snooze** to silence the alarm for 10 minutes, or select **Off** to turn off the alarm.

# Tip Calculator

- **1.** Select Menu  $\rightarrow$  Tools  $\rightarrow$  Tip Calculator.
- **2.** Enter the amount of your bill and press () in.
- 3. Select the amount you want to include as a tip (15%, 18%, 20%, 10%, 5%, Other) and press in.



You also have the option of splitting the bill based on the number of guests. Select the **Split** option, enter the number of guests splitting the bill. Select **Done**.

## Calculator

Use the calculator for basic mathematical equations.

- **1.** Select Menu  $\rightarrow$  Tools  $\rightarrow$  Calculator.
- **2.** Use the keypad to enter numbers.
- **3.** Press in to select mathematical operations.
- = Performs the "equals" function.
- Inserts the division character after the last number entered.
- Inserts the subtraction character after the last number entered.
- Inserts the addition character after the last number entered.
- X Inserts the **multiplication** character after the last number entered.
- Inserts the decimal point after the last number entered.
- C Clears all numbers entered and displays a zero.
- MR Displays the value currently stored in memory.
- M+ Adds the displayed digit to the value stored in memory.
- MC Clears the value currently stored in memory.
- ± Changes the sign of the displayed number.

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Clears one function or one digit from the screen and returns the calculator to digit entry mode. Hold down to clear all of the digits and operations and display a zero.



Exits the calculator and returns to the home screen.

# **(b)** Countdown Timer

This timer counts down for a specified amount of time. It beeps, using the volume set for alerts, when that amount of time has elapsed.

1.	Select Menu $\rightarrow$ Tools $\rightarrow$ Countdown Timer.
2.	Press in to <b>Set</b> .
3.	Press ① up or down to set the hours, minutes, and seconds. To move the
	cursor, press () left or right.

- **4.** Select **Start** to begin the countdown.
- **5.** Select **Stop** to pause the countdown.
- **6.** When the alarm rings, press (6) to silence it.

# Stopwatch

- **1.** Select Menu  $\rightarrow$  Tools  $\rightarrow$  Stopwatch.
- **2.** Select **Start** to have the stopwatch begin counting.
- **3.** Select **Stop** to quit counting.
- **4.** Select **Reset** to set the counter back to zero and have the stopwatch begin counting again.
- **5.** Press in when finished.

## Brick Attack

1.	Select $Menu \rightarrow Tools \rightarrow Brick Attack$ .	
2.	To start the game, press in to select <b>New</b> .	
3.	To pause the game, press , then press in to <b>Resume</b> .	
The goal of this game is to eliminate bricks arranged in levels. To do this, you send a moving ball upward using a paddle at the bottom of the screen. To move the		
paddle, press   left or right. If an incoming call alert is received, the game is		
paused and exited. You can return to play once the incoming call alert is ended. The game cannot be paused while the phone is off.		

### Chapter 8

# **Web Browser**

You can use your phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.



You cannot receive incoming calls while you are in the Web Browser and a data call is in progress.

# In this chapter

	Starting the Web Browser	page 52
	Exiting the Web Browser	page 52
•	Web Browser options	page 52
•	Indicators and alerts	page 53

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# Starting the Web Browser

■ Select Menu  $\rightarrow$  Web Browser.

# **Exiting the Web Browser**

 $\blacksquare \quad \text{Press } \bigcirc \bigcirc \bigcirc \text{ or } \bigcirc \bigcirc .$ 



Usage charges may apply until you exit your Web Browser session by pressing or

# **Web Browser options**

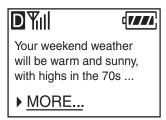
The following options may appear on your screen:

- **Home**—Returns you to the main Web Browser window, or home page.
- Mark Site—Saves the current location as a bookmark for easy access.
- **Bookmarks**—Displays a list of your saved web sites.
- Setup
  - **Help**—Shows help information if used by the current web site.
  - **Show URL**—Displays the entire URL.
  - **Phone.com**<sup>™</sup>—Displays information about your Web Browser version.
  - **Encryption**—Do not use this setting unless you are instructed to do so by your service provider.
  - Set UP.Link—Allows you to choose a different web server, if one is
    available. You may use this option if you have more than one Web Browser
    account, such as one for business and one for personal use.
  - Restart—Restarts the Web Browser.
  - Reset Browser (not available on all phones)—Clears extra web files out of your cache. Do not use this setting unless you are instructed to do so by your service provider.

## Indicators and alerts

#### **Web Browser screen indicators**

- lacksquare The lacksquare appears in a secure Web Browser session.
- Links are identified with an underline and an arrow:



#### **Net Alerts**

If your service provider activated Internet services on your phone and you are in an area that provides over-the-air Internet access, you may receive Net Alerts. These short messages allow you to quickly access information on the Internet.

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# Chapter 9

# **Troubleshooting**

# In this chapter

■ What is my lock code?	page 55
How do I lock and unlock the phone?	page 55
■ How do I turn my ringer on?	page 55
How do I change the ringer volume or ringer type?	page 55
■ How do I store phone numbers?	page 55
■ How do I change my banner?	page 55
■ How do I speed dial?	page 55
■ How do I erase recent calls?	page 55
What do the icons on the top of the screen mean?	page 55
■ What does the message "Reading Info. Please wait" mean?	page 55
■ My phone is out of memory. What do I do?	page 55
How do I get accessories for my phone?	page 56
■ Where to find help	page 56

#### What is my lock code?

The default lock code is usually either 0000 or the last four digits of your phone number. If you forget your lock code, call your service provider.

### How do I lock and unlock the phone?

See "Security" on page 30.

### How do I turn my ringer on?

Select Menu  $\rightarrow$  Settings  $\rightarrow$  Silence All  $\rightarrow$  Normal.

### How do I change the ringer volume or ringer type?

See "Sounds" on page 28.

### How do I store phone numbers?

See "Saving a phone number" on page 18.

### How do I change my banner?

Select **Menu**  $\rightarrow$  **Settings**  $\rightarrow$  **Display**  $\rightarrow$  **My Banner**. Enter your text and press  $\bigcirc$  in.

### How do I speed dial?

Enter the one- or two-digit speed dial number and press  $\bigcirc$ .

#### How do I erase recent calls?

See "Erasing recent calls" on page 31.

### What do the icons on the top of the screen mean?

See page 7 for screen icon descriptions.

## What does the message "Reading Info. Please wait ..." mean?

My phone displayed the message "Reading Info. Please wait ..." when I turned it on. This message means your phone is performing routine maintenance. This normally takes a few minutes.

### My phone is out of memory. What do I do?

Erase old messages or contacts. See "Erasing messages" on page 43 and "Erasing information from a contact card" on page 19.

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### How do I get accessories for my phone?

To shop for phone accessories, visit **www.kyocera-wireless.com/store**, or call (800) 211-1537 (U.S.A. only) or (510) 683-4004 outside the U.S.A.

### Where to find help

Your service provider's customer support department may be accessible directly from your phone when you dial a number such as \*611. (Your service provider's access number may be different.) They can answer questions about your phone, phone bill, call coverage area, and specific features available to you (such as call forwarding or voice mail).

For questions about the phone features, refer to the materials provided with your phone. Visit **www.kyocera-wireless.com** for the most current materials.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center as follows:

- Web site: www.kyocera-wireless.com
- Email: phone-help@kyocera-wireless.com
- Phone: (800) 349-4478 (U.S.A. and Canada only) or (858) 882-1400.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN). To find the ESN, remove the battery as follows:
  - **a.** Hold phone face down with the antenna pointing down.
  - **b.** Place your thumb on the ridges of the battery door.
  - **c.** Push down with your thumb and slide the battery door away from you until it stops (about 1/2 inch or 1.27 centimeters).
  - **d.** Move your thumb to the side of the phone, then slide the battery door off the phone.
  - **e.** Tilt the phone to remove the battery.
  - **f.** The ESN is visible after the battery is removed. It should start with "179-" or "B3-."

# **Glossary**

AC adapter A cable that connects the phone to a wall outlet and charges the phone battery. analog mode

A state in which a phone communicates at 800 MHz and sends voices and key

beeps as analog sounds.

**CDMA** Code Division Multiple Access, a technology that digitally encodes the sound of

voices and key beeps to ensure callers' privacy.

call forwarding A programmable phone option that sends incoming calls to another phone

number.

A service-provider feature which causes your phone to beep if another call call waiting

comes in while you are on the phone.

contacts A feature of your phone that works like a set of phone index cards, allowing you directory

to save phone numbers and other information.

digital mode A state in which a phone communicates at 1900 MHz and sends voices and key

beeps as digitally encoded signals instead of analog sounds. See "CDMA."

domain name The address of a network connection, often in the format **server.business.com** 

dual band Able to operate in two frequency ranges, the 800 MHz band and the 1900 MHz

band.

dual-mode Able to operate in either CDMA digital service or analog cellular service at 800

MHz, and able to switch between digital mode and analog mode.

enter To save information in the phone's memory. Press keys to enter information.

home screen The screen that appears when the phone is first turned on.

keyguard A feature which can be turned on to protect the phone from accidental

keypresses when a call is not in progress.

lock code A four-digit sequence (usually 0000 or the last four digits of your phone number)

that lets you restrict access to certain phone numbers or all phone numbers.

A list of choices on the phone screen. menu

menu item A choice within a menu on the phone screen.

power-save

mode

A low energy consumption state indicated by the message "Power Save Mode."

Press any key to exit.

recent calls list A list of phone numbers from recent incoming or outgoing calls, when the phone

number is available.

R Using telephone services outside of the area covered by your home service roaming

provider. When you are roaming, the cost of phone calls and level of service may

vary.

service area An area in which a service provider's terms of use apply uniformly.

service provider A company which provides certain phone services, such as basic phone service,

long distance, call waiting, and three-way calling. Phones may have the ability to perform these functions, but they cannot do so unless the service provider

makes them available.

57 Glossary

signal strength | The degree of radio frequency energy available to the phone. Both weather

and distance affect signal strength. If signal strength is weak, call quality may

decrease or the call may be disconnected.

Silence All mode

A state in which all phone sounds are silenced, including the ringer and alerts.

You can set the phone to vibrate or light up.

Smart Sound A feature which allows the phone to automatically adjust the earpiece volume

based on the amount of noise around you or the voice volume of the person to

whom you are speaking.

talk time The amount of time that you can talk on a wireless phone when the battery is

fully charged.

three-way calling

A service-provider feature which allows phone calls between three people

instead of two.

trimode Able to operate in CDMA digital service at 800 and 1900 MHz, and analog

cellular service at 800 MHz.

URL Uniform Resource Locator, the address of an Internet location. A URL typically

takes the form <a href="http://www.locationname.com">http://www.locationname.com</a>

web browser A tool which allows you to browse the Internet.

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